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FINANCIAL INFORMATION

SERVICES

RESIDENTIAL RESPITE
RESIDENTIAL PERMANENT

HOME CARE

Residential Care

Everyone is welcome at Kaloma irrespective of financial means. Full pensioners with no assets can access a room at Kaloma and receive the same level of care as anyone else.

For those older adults who are deemed to have the income and assets to pay (determined by the government) there are a few ways in which the amount will be determined and the type of pay required.

Respite Care

Respite care is short term care, usually only used for people planning on returning home, or trialling a place before they decide to stay on permanently.

The fee for respite care is the "basic daily care fee", \$63.57 per day. If someone is on the full aged pension (not part) this will be an approximate 85% of it.

Permanent Care

Permanent care is long term care, where people come and live at Kaloma permanently. It is important to remember that a person is "locked in" to Kaloma. Regardless of what care they have, and what system they come under, they are free to leave at any time.

The fees for permanent care change according to a person's income and assets. Fees are NOT FINAL until Services Australia has received the required information and done an assessment.

Refer the example below:

Income and assets below \$61,500

Person pays the "basic daily care fee" (\$63.57) ONLY.

Income and assets between \$61,500 and \$206,039.20

Person pays the "basic daily care fee" (\$63.57 per day) AND a "Daily Accommodation Contribution" (anywhere from \$1 per day to \$69.49 per day)

Income and assets between \$206,039.20 and \$495,117.60

Person pays the "basic daily care fee" (\$63.57 per day) AND a "Refundable Accommodation Deposit". The prices of a refundable accommodation deposit vary between facilities. Ours are listed in the paragraph below.

Income and assets \$495,117.60 and above

Person pays the "basic daily care fee" (\$63.57 per day) AND a "Refundable Accommodation Deposit", AND a "Means Tested Care Fee" (rate varies according to level of care and the amount of income and assets).

Fees effective 20 March 2024

Means Tested Care Fee

A means tested care fee only applies to people who are staying permanently and not on respite.

It also only applies to people who have income and assets deemed large enough that they can be used to go towards paying for more of their care.

If you are required to pay a means tested care fee (determined by the government) the amount will depend on your level of care and your income and assets.

The fees have an annual cap (\$34,174.16) and a lifetime cap (\$82,018.15). Once a consumer reaches the annual cap they don't pay again until the anniversary of their permanent admission comes around again.

Once a lifetime cap is reached the consumer doesn't pay the means tested care fee ever again.

The only way to know exactly what you will pay is to lodge the appropriate forms with Centrelink. You don't have to be in aged care to be able to lodge the forms and find out. It is advised this is done as soon as you think you may want to come into a home, not wait until you are actually in one. At least if you do it early, you can allay any anxiety about the "unknown" when it comes to what fees may be payable. We can provide you the correct form if needed.

Refundable Accommodation Deposit Prices

All 69 bedrooms are non-shared and have their own ensuite. Depending on location, they will also have their own outdoor access and space.

Kaloma's current bed prices are;

- 1. \$450,000 (24square metre rooms, not refurbished)
- 2. \$500,000 (24 square metre rooms, refurbished)
- 3. \$550,000 (28 square metre rooms)
- 4. \$600,000 (32 square metre rooms)

If you have been deemed to pay a RAD and don't have the cash money, there are other options people can do instead.

If a person pays Kaloma a RAD <u>in full</u>, we will use it to invest in high interest term deposits and savings accounts. Any interest it makes from these investments we take to pay our bills such as power, water, and food. When the person leaves, it is fully refunded untouched.

If a person is unable to pay the full amount, but have some cash, they can opt to pay some cash and then pay Kaloma interest on the balance remaining as a daily payment called a "Daily Accommodation Payment" or DAP.

The interest payable by a consumer on an owing balance of a RAD is set by the government at a Maximum Permissible Interest Rate (MPIR).

If someone is paying a part RAD and DAP, the amount for the DAP can be drawn down off the part RAD already paid. However, this means the DAP will gradually increase in amount each month as the balance owing to Kaloma is increasing.

Kaloma strongly recommends you seek advice from a financial advisor regarding payment of fees and charges.

HOME CARE - IN YOUR OWN HOME

Home care is just as the name implies, being cared for in your own home. The goal of home care is to allow the person to stay at home for as along as possible and to remain safe in doing so. All people who receive home care will be required to pay an out-of-pocket cost to their provider. These out-of-pocket costs include the "basic daily fee" and the "income tested fee".

<u>The basic daily care fee</u> is determined by the level of package funding a person is approved for and is paid direct to the provider (Kaloma). The fees are as below:

- Level 1 \$11.72
- Level 2 \$12.40
- Level 3 \$12.75
- Level 4 \$13.08

Fees are charged monthly in advance. Kaloma does have the capacity to waive the basic daily care fee on application due to financial hardship.

An Income Tested Fee may be payable for part and non-pensioners. This is in addition to basic daily care fee. Kaloma is required to collect this on behalf of the government. The exact amount of your income tested fee will depend upon your actual income and is best determined by Services Australia (Centrelink). The maximum income tested fee for home care is \$37.55 (for those who have to pay it).

Home care services are based on a budget which each client/representative is provided with monthly. Unspent funds accrue with any monies unspent returned to the consumer and/or government on departure.

The amount of funding which is given by the Australian Government for your in home care is at differing levels dependent on what level of home care package the Aged Care Assessment Team (ACAT) has assessed you at. You determine what support and services you require to meet your needs on the home care program - this is called Consumer Directed Care.

Government determines that there are four levels of support which it describes as:

- Home Care Level 1 basic care needs
- Home Care Level 2 low level care needs
- Home Care Level 3 intermediate care needs
- Home Care Level 4 high care needs

Level 1 is funded by government at \$29.01 per day Level 2 is funded by government at \$51.02 per day Level 3 is funded by government at \$111.04 per day

Fees effective 20 March 2024

Level 4 is funded by government at \$168.33 per day

Please also note that the Home Care is income tested fee relates only to Home Care and the Means Tested Care Fee relates only to Residential Permanent.

Centrelink and Financial Advice

We strongly recommend that you seek financial advice on the best ways to arrange your means tested care fee, refundable accommodation deposit and daily accommodation payments and if home care then your income tested fee.

We encourage you to discuss your personal situation and fees queries with the free services of the Department of Human Services Financial Information Service – details as follows,

Department of Human Services' Financial Information Service (FIS)

Ask for a Financial Information Services Officer telephone 132 300

Financial Advisers and Accountants

Whilst we do not provide recommendations on financial advisors, below is a list of financial planners and accountants who do business in Goondiwindi.

ANZ Goondiwindi

74 Marshall Street

Goondiwindi. Qld. 4390

Phone: (07) 46714 812 for appointments with financial planner

Commonwealth Bank

88 Marshall Street, Goondiwindi. Qld. 4390

Phone: (07) 46711755 for appointments with financial planner

Crowe Horwath

24 McLean Street, Goondiwindi. Qld. 4390

Phone: (07) 46391 277 or 46712100 for appointments with financial planner

Insight Business and Financial Services

139 Marshall Street, Goondiwindi. Qld. 4390

Telephone: (07) 46710 711 for appointments with financial planner

National Bank

140 Marshall Street, Goondiwindi. Qld. 4390

Telephone: 132265 for appointments with financial planner

Stone Amos Accountants

142 Marshall Street, Goondiwindi. Qld. 4390

Telephone: (07) 46712266

Suncorp

102 Marshall Street, Goondiwindi.

Telephone: for appointments 131155 (ask for investment funds) then for appointments with

financial planner

Westpac

133 Marshall Street, Goondiwindi. Qld. 4390

Phone: (07) 46711 022 for appointments with financial planner

LifePath Financial Planning

Brad Monk CFP® -Senior Financial Adviser - Aged Care Specialist

Phone 07 3219 4670

Email brad.monk@lifepathfp.com.au

Postal PO Box 6591, Upper Mt Gravatt QLD 4122

Morgan's Financial

Jackson Stark, Financial Adviser | Authorised Representative: 001245533

Suite 1, 618 Ruthven Street, Toowoomba Qld 4350

PO Box 1767 Toowoomba Qld 4350

Email: jackson.stark@morgans.com.au

Direct: 07 4639 1277 | morgans.com.au/Toowoomba

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